



## **SALISH BHO**

### **ADMINISTRATION POLICIES AND PROCEDURES**

**Policy Name:** SPECIAL POPULATIONS – COORDINATION  
OF CARE FOR OLDER ADULTS

**Policy Number:** 2.18

**Reference:** WAC 388-865-0238; CFR 438.208

**Effective Date:** 10/2005

**Revision Date(s):** 2/2015; 4/2016; 7/2017; 6/2018

**Reviewed Date:** 4/2016; 7/2017; 6/2018

**Approved by:** SBHO Executive Board

#### **CROSS REFERENCES**

- Policy: Corrective Action Plan
- Policy: Cross System Working Agreement

#### **PURPOSE**

The Salish Behavioral Health Organization (SBHO) shall ensure the oversight and coordination of medically necessary behavioral health services for older adults. Coordination of care will promote reintegration, recovery and resiliency through continuity of service delivery and quality improvement.

#### **DEFINITIONS**

The SBHO defines an older adult as an individual who is 60 years of age or older.

#### **PROCEDURE**

1. When SBHO behavioral health services are requested for an older adult, the SBHO and the network providers shall outreach and gather the necessary information from:
  - The older adult
  - With permission from the older adult, family members and/or caregiver

2. When SBHO behavioral health services are provided to an older adult, the SBHO and network provider are responsible to coordinate care with the following entities, as they apply to individual cases:
  - Other network Mental Health Care Professionals
  - Chemical Dependency Professionals
  - Other out of network Mental Health Care Professionals
  - Mental Health Specialists
  - Allied system providers
  - Primary Medical Care Provider
3. The coordination of care process shall include identification, assessment, treatment planning and direct access to specialists.
4. To effectively promote and facilitate coordination of care for older adults, the SBHO shall maintain working agreements with the following allied system providers:
  - Aging and Disability Services Administration (ADSA) – includes Developmental Disabilities Administration (DDA) and Long Term and Aging
  - Tribes
5. The SBHO shall maintain and distribute to the network a directory of Mental Health Specialists available to provide consultation for mental health services and Chemical Dependency Professionals for substance use disorder services to special populations. Recommendations from Specialist consultations shall be incorporated into treatment planning and service delivery.
6. Consultation with a geriatric behavioral health specialist is required when clinically indicated.

## **MONITORING**

This Policy is mandated by statute.

1. This Policy will be monitored through use of SBHO:
  - Annual SBHO Provider and Subcontractor Administrative Review
  - Annual Provider Chart Review
  - Grievance Tracking Reports
  - Biennial Provider Quality Review Team On-site Review
  - Quality Management Plan activities, such as review targeted issues for trends and recommendations

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2. If a provider performs below expected standards during any of the reviews listed above a Corrective Action will be required for SBHO approval. Reference SBHO Corrective Action Plan Policy