



## **SALISH BHO**

### **CLINICAL POLICIES AND PROCEDURES**

**Policy Name:** SPECIAL HEALTHCARE NEEDS- DIRECT CARE, TREATMENT PLANNING AND ACCESS TO MENTAL HEALTH AND CHEMICAL DEPENDENCY PROFESSIONALS

**Policy Number:** 11.20

**Reference:** 42 CFR 438.208, State Waiver

**Effective Date:** 8/2004

**Revision Date(s):** 5/2016; 6/2017

**Reviewed Date:** 5/2016; 6/2017

**Approved by:** SBHO Executive Board

#### **CROSS REFERENCES**

- Policy: Corrective Action Plan
- Policy: Special Healthcare Needs- Access, Quality and Appropriateness
- Policy: Special Healthcare Needs- Services and Coordination of Care

#### **PURPOSE**

The Salish Behavioral Health Organization (SBHO) shall ensure that services to individuals with special healthcare needs meet federal and state requirements.

#### **PROCEDURE**

1. All individuals eligible for services in the SBHO under state eligibility guidelines have special healthcare needs.
2. Care for all individuals receiving treatment shall be delivered by or overseen by mental health professionals or chemical dependency professionals.
  - All initial intake assessments shall be conducted by a mental health or chemical dependency professional, as appropriate.
  - All individual service plans (ISP) shall be developed or reviewed by a mental health professional or chemical dependency professional as appropriate, and follow the SBHO Individual Service Plan (ISP) Standards.

- All outpatient services, including crisis services, shall be delivered by or supervised by a mental health professional or chemical dependency professional, as appropriate.
3. Individuals with special healthcare needs must have direct access to a mental health professional or chemical dependency professional as appropriate
  4. Medicaid enrollees with special health care needs shall have direct access to specialists.

## **MONITORING**

1. The SBHO will monitor compliance through:
  - Annual SBHO Provider and Subcontractor Administrative Review
  - Annual Provider Chart Reviews
2. In addition, the Department will monitor compliance through licensing reviews.
3. If a provider performs below expected standards during any of the reviews listed above a Corrective Action will be required for SBHO approval.