



SALISH BHO

CLINICAL POLICIES AND PROCEDURES

Policy Name: HOMELESS INDIVIDUALS, PROVIDING SERVICES

Policy Number: 11.11

Reference: WAC 388-865-0256; PHIP and State Contract

Effective Date: 7/2005

Revision Date(s): 6/2016; 5/2018

Reviewed Date: 6/2016; 6/2017; 5/2018

Approved by: SBHO Executive Board

CROSS REFERENCES

- Policy: Corrective Action Plan
- Policy: Housing Services

PURPOSE

This policy applies to all eligible persons in the Salish Behavioral Health Organization (SBHO) catchment area and SBHO contracted provider agencies.

PROCEDURE

Contracted providers shall:

1. Provide access to an emergency behavioral health response system for all age groups of homeless people and the availability to coordinate transportation for homeless individuals to emergency psychiatric inpatient services.
2. Provide outreach and assessment services to homeless individuals in their location.
3. Provide screening and diagnostic treatment to homeless individuals as soon as possible.
4. Provide emergency evaluations of homeless individuals referred for psychiatric inpatient hospitalizations.
5. Provide medication monitoring for homeless individuals behavioral health disorders when appropriate.

6. Ensure homeless persons with behavioral health disorders are informed of food and clothing banks, shelters, mental health centers and other needed services.
7. Assist homeless individuals with behavioral health disorders with safe havens, drop-in centers, clubhouse services and supports, crisis respite beds, residential services and emergency (temporary) housing, in absence of permanent housing.
8. Assist homeless individuals with Medicaid and other public entitlement applications and referrals.
9. Ensure representative payee services are available for homeless individuals with behavioral health disorders who need them.

MONITORING

1. This policy is a contract requirement. This policy will be monitored through use of SBHO:
 - Annual SBHO Provider and Subcontractor Administrative Review
 - Annual Provider Chart Reviews
 - Biennial Provider Quality Review Team On-site Review
2. If a provider performs below expected standards during any of the reviews listed above a Corrective Action will be required for SBHO approval.