



# Virtual Inspection FAQs

## **What is the virtual inspection program?**

The Virtual Inspection program is a method to obtain permit inspections without having an inspector visit the site. The program uses smartphones connected with an inspector through a third-party contractor to finish certain construction-related inspections.

## **Who is eligible to use the Virtual Inspection program?**

Anyone who has a building permit or otherwise needs a building or fire inspection will eventually be eligible for the program. The program can't replace all on-site inspections, but it will add another tool to use for permit approval.

## **Will all inspections occur virtually?**

The initial implementation of the Virtual Inspection program is limited to reinspection's needed for residential permits. As the program develops and expands its use will be expanded to other types of inspections. Its intended use is for small projects like water heater installations or other inspections that involve just a few items that can easily be identified.

## **How will I know if my inspection qualifies for the Virtual Inspection program?**

If eligible, it will be the first thing you see on the inspection results.





## **How does the program work?**

In the initial phases where the program is limited to re-inspections, the inspector will perform the inspection and note items to be corrected. Once the inspection is complete the inspector enters "Virtual Inspection Eligible" in the inspection notes or the scheduling notes. For now, virtual inspections cannot be scheduled through the web portal. All requests for virtual inspections go through Kitsap1 (by calling (360) 377 – 5777 with your permit number). Once you have called for your inspection and it is verified eligible you will be assigned a specific time and an inspector will contact you to complete the virtual inspection.

## **Do I have to use the Virtual Inspection program?**

No. If you would like to have the inspector come to your site like normal just request your inspection either through the website or by calling Kitsap1.

## **What wireless connection type should I use during a Virtual Inspection?**

If WIFI is available in your area, it is the preferred and recommended choice. If there is no WIFI, then secondarily utilize cellular. If neither option is available in the area, then your site does not currently qualify for Virtual Inspection.

## **Is there an additional charge to use the Virtual Inspection program?**

No. The cost for the virtual inspection is included in the fees originally charged for your permit.

## **Why is the department implementing the Virtual Inspection program?**

During busy times sometimes it can take more than a couple of days to schedule an inspector back out at a site. The virtual inspection provides additional tools and resources to obtain re-inspections more quickly than might otherwise be possible.