



## SALISH BH-ASO POLICIES AND PROCEDURES

**Policy Name:** INDIAN HEALTH PROVIDERS

**Policy Number:** AD107

**Effective Date:** 07/01/2020

**Revision Dates:**

**Reviewed Date:**

**Executive Board Approval Dates:** 11/20/2020

### POLICY

SBH-ASO assures that Indian Health Care Providers (IHCP) enrolled with the HCA to provide a service to an SBH-ASO Individual shall receive payment, within available resources, regardless of the IHCP's decision to contract with SBH-ASO.

SBH-ASO will negotiate contracts in good faith with any HCA enrolled IHCP who submits a written request to SBH-ASO to contract.

### PROCEDURE

1. For the purposes of payment and coordination of care, SBH-ASO coordinates with all IHCPs enrolled with the HCA who provide a service to an Individual under this Contract, regardless of the IHCP's decision to subcontract with SBH-ASO.
2. SBH-ASO responds, in good faith, to all written requests to contract submitted by IHCPs.
3. SBH-ASO negotiates contracts with requesting IHCPs for services provided to SBH-ASO Individuals, including tribal care coordination or related services. This includes SBH-ASO offering contract terms comparable to terms that it offers to similarly-situation non-IHCPs.
  - a. Subcontracts shall reference the IHCP's ability to submit complaints to the HCA for resolution and for the HCA to facilitate resolution directly with SBH-ASO.
  - b. Subcontracts must be consistent with the laws and regulations that are applicable to the IHCP.
4. In the event that SBH-ASO and an IHCP fail to reach an agreement on a subcontract within ninety (90) calendar days from the date of the IHCP's written

request, the IHCP may request HCA assistance in facilitating resolution. The SBH-ASO Administrator shall attend this meeting in person and is permitted to have legal counsel present.

5. SBH-ASO includes reference, in any contract between the Contractor and the IHCP, to the Protocols for Coordination with Tribes and non-Tribal IHCPs applicable to SBH-ASO's Regional Service Area.
6. SBH-ASO shall provide verification, upon request from the State, of compliance with this Policy.