

CONTRACT AMENDMENT C

This CONTRACT AMENDMENT is made and entered into between SALISH BEHAVIORAL HEALTH ADMINISTRATIVE SERVICES ORGANIZATION, through Kitsap County, as its administrative entity, a political subdivision of the State of Washington, with its principal offices at 614 Division Street, Port Orchard, Washington 98366, hereinafter "SBHASO", and North Sound Behavioral Health Administrative Services Organization., hereinafter "CONTRACTOR."

In consideration of the mutual benefits and covenants contained herein, the parties agree that their Contract, numbered as Kitsap County Contract No. KC-325-20 and executed on September 28, 2020, amended on May 10, 2021 and January 10, 2022, shall be amended as follows:

1. SECTION 1. EFFECTIVE DATE OF CONTRACT shall be amended as follows:

The contract will become effective October 1, 2020 and terminate on December 31, 2023.

2. SECTION 4. COMPENSATION

4.2 The total amount payable under this Contract, by the SBHASO to the Contractor, in no event will exceed \$124,000.

3. **Exhibit A:** Description of Services is deleted entirely and replaced as attached.
4. **Exhibit B:** Compensation is deleted entirely and replaced as attached.
5. If this Contract Amendment extends the expiration date of the Contract, then the Contractor shall provide an updated certificate of insurance evidencing that any required insurance coverages are in effect through the new contract expiration date. The Contractor shall submit the certificate of insurance to:

Program Lead, Salish Behavioral Health Administrative Services Organization
Kitsap County Department of Human Services
614 Division Street, MS-23
Port Orchard, WA 98366

Upon receipt, the Human Services Department will ensure the submission of all insurance documentation to the Risk Management Division, Kitsap County Department of Administrative Services.

6. Except as expressly provided in this Contract Amendment, all other terms and conditions of the original Contract, and any subsequent amendments, addenda or modifications thereto, remain in full force and effect.

This amendment shall be effective January 1, 2023.

DATED this 3^d day February, 2023.

DATED this 10th day February, 2023.

CONTRACTOR:

**NORTH SOUND BEHAVIORAL
HEALTH ADMINISTRATIVE
SERVICES
ORGANIZATION**

**SALISH BEHAVIORAL HEALTH
ADMINISTRATIVE SERVICES
ORGANIZATION, by KITSAP COUNTY
BOARD OF COMMISSIONERS, Its
Administrative Entity**

Joe Valentine

Joe Valentine, Executive Director

Karen Goon

Karen Goon, County Administrator

Approved as to form by the Prosecuting Attorney's Office

EXHIBIT A: DESCRIPTION OF SERVICES

The purpose of this Agreement is the appropriation of \$50,000 to the Contractor to provide Salish Behavioral Health Administrative Services Organization with a proprietary Maintenance Management Information System (MMIS) complete with term limited technical assistance and support.

Goals

1. To provide SBHASO with an effective and efficient MMIS capable of receiving, transmitting, and responding to the data necessary for BH-ASO operations.
2. To provide an effective and efficient process for conducting eligibility determination and verification.
3. To provide technical assistance for MMIS implementation and refinement.

Project Description

Contractor will work with SBHASO Information Systems (IS) staff to implement a MMIS capable of receiving and transmitting the following Electronic Data Interchange (EDI) transactions:

1. 834 Enrollment Transaction
 - a. Ability to receive, parse, and store 834 transactions from each of the 4 Managed Care Organizations (MCOs) operating in the Salish Regional Service Area (RSA) (Amerigroup, Coordinated Care, Molina Healthcare, and United Healthcare).
2. 270/271 Health Care Eligibility Benefit Inquiry and Response
 - a. Ability to format and submit the 270 Health Care Eligibility Inquiry to Health Care Authority (HCA) to determine Medicaid eligibility.
 - b. Ability to receive, parse, and store the 271 Response to determine the eligibility of an individual served by SBHASO.
3. 837p and 837i Health Care Claim
 - a. Ability to receive, parse, format, and store 837p and 837i transactions from provider agencies.
 - b. Ability to format and submit 837p and 837i transactions to all 4 MCOs (Amerigroup, Coordinated Care, Molina Healthcare and United Healthcare) and HCA.
4. 835 Electronic Remittance Advice
 - a. Ability to receive, parse, and store 835 transactions from MCOs and HCA.
 - b. Ability to interpret and pass through 835 response to provider agencies.
5. Remittance Proprietary Response
 - a. Ability to receive, parse, and store proprietary response transactions from MCOs.
 - b. Ability to interpret, format, and pass through proprietary response to provider agencies.
6. Behavioral Health Supplemental Transactions
 - a. Ability to receive, parse, and store supplemental behavioral health data submitted by provider agencies.
 - b. Ability to format and submit supplemental behavioral health data to HCA.

Contractor will provide the following assistance and support for all stages of the implementation:

1. Implementation support with Contractor IS staff for hardware/software requirements for building testing and production environment.
2. Coding support and hands on technical assistance with Contractor IS staff for MMIS build.
3. Hands on technical assistance and support with Contractor IS staff for custom MMIS modifications.
4. Training SBHASO staff with Contractor IS staff on MMIS features and functionality.
5. Remote technical assistance and support with Contractor IS staff for MMIS updates, modifications, and general inquiries.
6. Ongoing technical assistance and support with Contractor IS staff based on an hourly rate.

Key Assumptions

1. SBHASO will provide software, hardware, and technical equipment necessary for the MMIS build outside of the costs embedded in the contract.
2. SBHASO has the internal technical expertise to maintain the MMIS and will require limited technical support once the MMIS build is complete.
3. SBHASO's provider network can format and transmit the EDI transactions in accordance with the MMIS technical specifications.
4. SBHASO will provide access to internal network to Contractor IS staff during the MMIS build process and for ongoing technical support.

Technical Requirements

Contractor IS staff will require VPN access to SBHASO internal system through the use of SBHASO technical equipment. The MMIS build will require a Testing and Production environment on machines with the following specifications:

Production	SQL Server- SQL Server 2017 Standard
OS:	Windows Server 2019
CPU:	4-core
Memory:	96 GB
C:	100 GB
E:	20 GB
F:	50 GB
G:	250 GB
H:	125 GB
I:	250 GB
J:	250 GB
K:	50 GB
L:	150 GB
Test (Optional)	SQL Server- SQL Server 2017 Standard

OS: Windows Server 2019
CPU: 2-core
Memory: 16 GB

C: 100 GB
E: 20 GB
F: 50 GB
G: 250 GB
H: 125 GB
I: 250 GB
J: 250 GB
K: 50 GB
L: 150 GB

Sql-Backup (Optional)

OS: Windows Server 2019
CPU: 2-core
Memory: 4 GB
C: 100 GB
E: 250 GB

Timeline

Services Provided	Timeline	Compensation
Phase 8- North Sound BH-ASO IS on-going technical support (not to exceed 20 hours per month)	01/01/2023 – 12/31/2023	\$8,500 Per Calendar Quarter
Phase 8 –North Sound BH-ASO IS on-going technical support that exceeds 20 hours per month	01/01/2023 – 12/31/2023	\$150 per hour

EXHIBIT B: COMPENSATION

Services Provided	Timeline	Compensation
Phase 8- North Sound BH-ASO IS on-going technical support (not to exceed 20 hours per month)	01/01/2023 – 12/31/2023	\$8,500 Per Calendar Quarter
Phase 8- North Sound BH-ASO IS on-going technical support that exceeds 20 hours per month	01/01/2023 – 12/31/2023	\$150 per hour (not to exceed \$16,000)

Total Maximum Compensation for Contract Period 1/1/23-12/31/23 is **\$50,000**.

BINDER

(Summary of Coverage)

MEMBER:

North Sound Behavioral Health Administrative Services Organization
 LLC
 2021 E College Way, Ste 101
 Mount Vernon, Washington 98273

MEMORANDUM#

2023-00-135

EFFECTIVE:

9/1/2022 through 8/31/2023

This binder is subject to the terms and conditions as referenced in the Memorandum of Coverage.

COVERAGE:	COVERAGE TYPE	LIMIT**	DEDUCTIBLE/ CO-PAY
GENERAL LIABILITY <i>General Liability; Professional Liability</i>	Each occurrence	\$20,000,000	\$1,000
AUTO LIABILITY <i>Hired and Non-Owned; Temporary Substitute</i>	Each occurrence	\$20,000,000	\$1,000
PUBLIC OFFICIALS ERRORS AND OMISSIONS LIABILITY	Each Wrongful Act Member Aggregate	\$20,000,000 \$20,000,000	\$1,000
EMPLOYMENT PRACTICES LIABILITY	Aggregate Per member	\$20,000,000	20% Co-pay*
CRIME BLANKET COVERAGE WITH FAITHFUL PERFORMANCE OF DUTY	Per Occurrence Member Aggregate	\$1,000,000 N/A	\$1,000
NAMED POSITION COVERAGE WITH FAITHFUL PERFORMANCE OF DUTY	Per Occurrence Member Aggregate	N/A N/A	N/A N/A
PROPERTY/MOBILE EQUIPMENT/BOILER AND MACHINERY	Replacement Cost	Per Schedule with Enduris	Per Schedule with Enduris
CYBER COVERAGE	Member Aggregate APIP Program Aggregate	\$2,000,000 \$40,000,000	20% Co-pay*
AUTOMOBILE PHYSICAL DAMAGE	Per Schedule with Enduris	N/A	N/A
IDENTITY FRAUD EXPENSE REIMBURSEMENT	Per Occurrence Member Aggregate	\$25,000 \$25,000	\$0

**Co-pay may be waived as per Memorandum of Coverage*

***Subject to limits and sub-limits as noted in the Memorandum of Coverage*



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Executive Director

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