

Inquiries	
Category	Post-it
A	It would be beneficial to DCD & community to have ONE input site available for developers, DCD & public. It would save time, eliminate record request, clarify what may have been missed and what is done well. So-all submittals, staff notes, technical reviews available in one place for all stakeholders. The community wants the same thing as DCD- to maintain a beautiful healthy place for us all to live and to include all the other life forms and flora plant life too.
A	Parcel report are we updating parcel search to be accurate? Currently not reliable I feel it might be misleading
A	Ask a tech - who does this go to? Will it sort inquiries to correct groups? Capacity to answer these questions?
A	Ask a tech - how are we going to answer what are basically complex land use inquiries?
B	Appreciate the desire to limit staff review fragmentation - am concerned about general member of the public understanding how all submittal items work together without building in communication with county staff as a call or meeting making it a part of the process
B	Please make comments viewable to applicant as they are entered into SG.
B	Power BI list tells customer what each departments place is in line?
C	Estimate of fees so applicant knows what they are getting into.
C	can we generate a fee estimate for the customer for the pre ap meetings or similar time so customers has idea of permit costs?
C	Provide a general estimate of certain report costs so customers can have general idea of project cost

- A Ask-a-tech, email (and queue mgt), live chat, lobby, parcel report and sketcher, QR scanner, consults/hourlies, access to staff
- B Protection of 2x6 time blocks, what responses mean, status inquiries
- C "Review" checklist for inquiries (parcel report interpretation, POD/DE/BFS inputs, brochures, guidance, fee estimates